

Welcome to Bam Bam Music School

Following our guidelines will help you to get the most out of your music lessons from Bam Bam Music, and will help us to attract and retain high quality tutors to provide you with the best possible learning experience. *It is important to note that when you book your music lessons, you are reserving and purchasing your tutor's time.*

Generally, tuition will coincide with school terms ie one ½ hr lesson per week for 10 weeks, (and in some instances, lessons may be available during the school holidays).

Bam Bam Music School Guidelines

There are three ways to pay for your music tuition:

- 1/ Full Term Booking; You pay in advance for a full term at a *discounted rate* (\$25 per lesson X 10 lessons = \$250), and receive a bonus.
- 2/ ½ Term Booking; You pay in advance for a ½ term at a *discounted rate* (\$25 per lesson X 5 lessons = \$125), bonus does not apply).
- 3/ Casual Lessons; You pay the standard rate (\$30 per lesson) on a lesson by lesson basis, but each lesson must be paid for 1 week in advance (a permanent weekly time slot is not guaranteed).

Music Books and Lesson Materials

It may be necessary to purchase music/lesson books. Generally, these will be available from Bam Bam Music.

Missed Lessons

You must provide us with at least 24 hrs notice, or provide a medical certificate, to cancel your lesson, in order to reschedule or to have a 'catch up' lesson. If you do not provide 24hrs notice, your lesson will, unfortunately, be forfeited. *.Remember, when you book your music lessons, you are reserving and purchasing your tutor's time. Refunds will not be given.*

Catch up lessons - are not guaranteed.

- are only available during your tutor's regular teaching times, and will only be offered if there is a vacant time slot
- If there are no vacant time slots, your lesson will be forfeited.
- do not have any monetary value and therefore cannot be used to reduce future lesson payments.
- cannot be carried over to the next term.
- full term paid students have the possibility of 2 catch up lessons.
- ½ term paid students have the possibility of 1 catch up lesson.
- if you miss a catch up lesson, another one will not be offered.
- *catch up lessons are not available for students taking casual lessons.*

* Refunds will not be given for missed or cancelled lessons. Refunds will not be given should you change your mind. *Remember, when you book your music lessons, you are reserving and purchasing your tutor's time and therefore you are preventing us from booking in another student.* However, it may be possible to transfer lessons to another person/student (catch up lessons cannot be transferred). Payments made for music lessons cannot be used/transferred to purchase goods/items from the store.

* If a tutor can't make it to one of the lessons:

- we will organise a catch up lesson at your convenience within your tutor's regular teaching times, or
- we will organise a replacement tutor for your lesson.

No Drums! No Worries!

Want to learn how to play drums, but don't have a drum kit? The drum room is available to you outside of regular teaching times, for only \$15.00 per hour. This way, you can take drumming lessons and have somewhere to practice without having to purchase a drum kit up front. So come on, give it a go!

General

Children will be required to wait quietly in the waiting area. Damage to Bam Bam Music property or inappropriate behaviour/language will not be tolerated. Please do not leave siblings or other children unsupervised on the premises. Bam Bam Music is not responsible for providing supervision to students before/after their lesson.

If you would like to try another tutor for any reason, please call us. We are always happy to accommodate where possible.

Music Lesson Gift Voucher

You can now give the gift of music by purchasing either a ½ term or full term Music Lesson Gift Voucher. What a great gift idea.